



# LEICESTER, LEICESTERSHIRE AND RUTLAND SAFEGUARDING ADULTS BOARD BUSINESS PLAN APRIL 2022 to MARCH 2023

This plan outlines the priorities of the Leicestershire Safeguarding Adults Board and Leicestershire & Rutland Safeguarding Adults Board for 2022-2023.

In addition to the priorities identified for this year the Board will continue to operate business as usual to improve safeguarding of adults with care and support needs and meet its statutory obligations as follows:

| Group                | Role   | Specific additional deliverables for 2022/23  |
|----------------------|--|---|
| Review Group         | Carry out Safeguarding Adults Reviews and disseminate learning from these to identify and implement improvement to partnership approaches to safeguarding adults.                  | Pilot Rapid Review scoping approach for SARs.   |
| Procedures Group     | Review and develop multi-agency safeguarding adults' procedures to support effective safeguarding responses  |   |
| Audit Group          | Carry out multi-agency case audits to gain assurance regarding practice and identify opportunities for improvement in adult safeguarding.  |   |
| Training Group       | Seek assurance regarding each agency's safeguarding adults training provision. Assess additional multi-agency training needs and co-ordinate and oversee delivery regarding these. | Review the current training strategy to cover Leicester, Leicestershire & Rutland. Work with the Local Implementation Network (LIN) re: Liberty Protection Safeguards |
| Performance Group    | Maintain an overview of multi-agency performance and assurance regarding safeguarding adults.  | Agreement of performance framework.   |
| Engagement Group     | Strengthen user and carer engagement and raise awareness within our  |   |
| (Leicester SAB only) | diverse communities in Leicester City.   |   |
| Safeguarding Adults  | Produce Annual Reports. Review and develop business plan. Explore  |   |
| Board                | specific areas of concern.   |   |

# 1. Hidden Harm

#### Rationale:

- Local and national SARs identify people "hidden in plain sight" as a recurring theme for improvement.
- We are concerned that that during Covid-19 services have less physical contact with and 'eyes on' people to fully understand their needs and circumstances, in addition some informal care arrangements that support safeguarding of individuals may not be functioning as they were with restrictions in place.
- Specific areas of concern include self-neglect and individuals with mental ill-health and/or learning disabilities, and individuals from black and other diverse backgrounds.

Focus will be on community culture shift across practitioners and public to: Help people to: a) see concerns b) have confidence to want to respond and c) respond.

#### What will success look like?

- The SAB has a clearer understanding of the extent and nature of hidden harm
- Prevention of escalation of harm
- An increase in reports of certain types of harm and from certain groups, based upon our understanding of hidden harm
- The SAB has assurance that the partnership approach responds quickly and appropriately to harm reported.

| Key Deliverables   | Lead                      | Other Partnerships involved      | Activity   | Timescale |
|--|---------------------------|----------------------------------|--|-----------|
| Analysis that outlines the nature and extent of hidden harm relating to                      | Performance<br>Group      |                                  | Engagement Group (L) / Engagement Activity (L&R) to feed information on hidden harm into performance group.  | Oct 2022  |
| Safeguarding Adults in Leicester,<br>Leicestershire & Rutland.                               | Engagement<br>Group       |                                  | <ul> <li>Collate information from across subgroups and partnerships on<br/>hidden harm, including analysis of insights project, alerts, and<br/>community concerns.</li> </ul> | Jan 2023  |
|  |                           |                                  | Take part in DA research project and receive report.   | Sep 2022  |
| Plan in place to respond to the learning identified regarding hidden harm.                   | SAB                       |                                  | <ul> <li>Review learning from analysis and amend business plan with<br/>key activities to address learning identifying what is require for<br/>different groups.</li> </ul>    | Mar 2023  |
| Training and campaigns for managers to enable effective                                      | Training Group & Task and | Safeguarding<br>Children         | Identify key messages regarding good practice and routes for communications  | Sep 2022  |
| safeguarding - encourage professional curiosity, escalation and advocacy, including 'Was not | Finish group as required  | Partnerships                     | Develop or commission training for managers around supporting<br>professional curiosity in staff and knowledge of local escalation<br>policy                                   | Jul 2022  |
| brought'   |                           |                                  | <ul> <li>Plan and deliver promotion with professionals through partners</li> </ul>   | Dec 2022  |
| Assurance that safeguarding processes are minimising risk of hidden harm.                    | Audit Group               | Transforming Care<br>Partnership | Follow up multi-agency audit regarding strategy meetings in new financial year as required.  | Jan 2023  |
| Systems developed to support safeguarding of these with Learning                             | Business<br>Offices       | LeDeR,<br>Transforming Care      | Survey of practitioners regarding barriers to working to safeguarding those with learning disabilities.  | Oct 2022  |
| Disabilities   |                           | Partnership.                     | <ul> <li>Communications campaign to promote good safeguarding of<br/>those with learning disabilities</li> </ul>   | Mar 2023  |

| Transitional Safeguarding approach in place  | SAB / Task &<br>Finish Group | SCPs, Adolescence<br>Safety & Diversion<br>Board | <ul> <li>Understand full range of transition pathways</li> <li>Seek assurance re: safeguarding in less-developed pathways</li> </ul> Aug 2022 Mar 2023  |
|--|------------------------------|--|---|
| Multi-agency safeguarding and the work of the SAB is becoming antiracist and more inclusive. | Tbc Business Offices         | Healthwatch                                      | <ul> <li>Collate and review information from across partners regarding work with individuals from diverse backgrounds</li> <li>Review SAB procedures and working processes to ensure they support anti-racism and inclusion.</li> </ul> |

## 2. Care Homes

### Rationale:

A number of issues in care homes regarding quality of care and safeguarding have become apparent during Covid lockdowns with increase in safeguarding alerts relating to care homes and care homes closing.

Closure of care homes and lack of capacity in the system increases risk around safeguarding.

As care homes open up for visitors more people are seeing those in care homes, and therefore potential for more concerns to be raised.

### What will success look like?

- Approach in place to prevent escalation of harm
- Indicators of concern regarding Care Homes and safeguarding are identified and responded to sooner
- Fewer incidences of significant harm in care home settings

| Key Deliverables   | Lead                  | Other Partnerships involved               | Activity   | Timescale                  |
|--|-----------------------|---|--|----------------------------|
| Clear view of learning regarding care homes and impact on safeguarding of recent care home closures in particular. | Performance<br>Group  | (MAIP / Contracts<br>teams, CQC)<br>LSCDG | <ul> <li>Collate intelligence regarding safeguarding in care homes and recent events including: Analysis of concerns data, information from CQC, findings from SARs, Local Authority reports and criminal investigations regarding Care homes.</li> <li>Seek assurance that care homes understand and respond to care staff welfare to support effective safeguarding.</li> <li>Identify action for the SAB to support prevention in future in relation to care homes</li> </ul> | Sep 2022 Sep 2022 Mar 2023 |
| The SAB is supporting safeguarding in Care homes appropriately   | Procedures<br>Group & | LSCDG &<br>Contracts teams                | Review escalation procedures in line with NICE guidance on safeguarding in Care homes  | Jun 2022                   |
|  | Training<br>Subgroup  |   | Finalise SAB support document to send out to care homes  | Jun 2022                   |

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